

OPPO Global Community User Agreement

You are welcome to visit or use the products and services provided by the OPPO Global Community (hereinafter collectively referred to as "OPPO Community Services" or "the Services")! Please read carefully and ensure that you understand this Agreement before you visit our platform, experience it, or use OPPO Community Services.

Once you check "Agree" to this Agreement and/or click on "Register", or continue to visit or use "OPPO Community Services", you are deemed to have read and accepted this Agreement. This Agreement shall have legal effect and shall become the legal document governing the rights and obligations between you and Guangdong OPPO Mobile Telecommunications Corp., Ltd and its affiliates ("OPPO" or "us") in the course of your use of OPPO Community Services.

If you do not accept the terms and conditions of this Agreement, please do not click on "Agree" and/or "Register", and do not visit or in any other way experience or use OPPO Community Services.

1. Overview of the Agreement

1.1 Scope of Agreement

In order to define more fully your rights and obligations with OPPO in view of the uncertainty of internet services, this Agreement includes other agreements, specifications, rules, announcements, etc, made or to be made by the operators of OPPO Community Platforms (websites and mobile terminals) and the operators of the official applications provided by OPPO Mobile, including but not limited to the Terms and Conditions, complaints or reports and privacy policy (the name of which shall be subject to the information published on the such platform). In the event of any inconsistency or discrepancy between the contents, the agreement specifically applicable to a certain business scenario shall prevail.

1.2 Amendment and Update

You acknowledge and agree that OPPO may make changes to this Agreement with the aim of providing better services to you or in accordance with laws and regulations. We may also make rhetorical changes to the Agreement to enhance legibility. The updated terms shall supersede the original terms of this Agreement and shall become effective within the period provided for by law. You may review the latest version of the Terms of Agreement on the relevant service pages. Of course, if there are any material changes to the terms of this Agreement that impair your rights and interests hereunder, OPPO will notify you through the means of communication provided by you or by posting or other means of communication. If you continue to use OPPO Community Services following any amendment to the terms of this Agreement and/or the relevant Agreement, you shall be deemed to be aware of such changes and you agree to be bound by the revised Agreement. If you do not accept the revised Agreement, you shall have the right to stop using services.

2. Requirements of Use of OPPO Community Services

2.1 Age

You warrant to OPPO that you are 18 years old or above. If you do not match the above conditions, you and your guardian should read this Agreement together to ensure that you have a clear understanding of its terms. You cannot and should not use OPPO Community Services without the consent of your guardian. OPPO recommends that your guardian supervise and direct your use of the Internet, mobile phones, and other devices and software.

2.2 If you have used OPPO Community Services, it shall be presumed in accordance with the law that you have the relevant capacity for civil conduct or have obtained the consent of your guardian and that you or your guardian shall be liable for legal consequences of your actions unless it can be overturned by sufficient evidence to the contrary.

2.3 Device and Compatible Use

The use of OPPO Community Services may require internet access, internet-related devices, certain software, and payment of associated fees for such use. To use OPPO Community Services, you may obtain the client software for the Service or visit relevant websites for the Service by means of pre-installation or download by OPPO' authorized third parties. If you do not obtain the Service from OPPO or third parties authorized by OPPO, OPPO cannot guarantee that the unofficial version of the software of the Service may work properly and any damages you may suffer thereby are not with any liability to OPPO.

2.4 Limitation of Use

You agree to use OPPO Community Services solely for the purposes of the OPPO Community Services License. If you use or otherwise conduct OPPO Community Services, whether intentionally or not, that threatens OPPO or OPPO's Partner's ability to provide OPPO Community Services or other systems, and if OPPO finds any illegal, inappropriate or improper activities in your account (s)/in its/their technical judgment, OPPO has the right to take all reasonable steps to protect the OPPO Community Services, which may include suspending your access to or use of the OPPO Community Services. Repeated violations of the restrictions may result in the termination of your service by the OPPO Community.

3. Description of OPPO Community Services

3.1 OPPO Community provides you with services such as browsing, publishing real-time information, content, and feedback, etc., including but not limited to that you can use OPPO Community Services to browse, publish, participate in comments, share, communicate with other OPPO Community users, like, follow, make friends, participate in community activities, vote, and give feedback on OPPO Community products in the private beta/public beta activities. You understand that OPPO Community reserves the right to upgrade or adjust the form of service provided without your consent, as the case may be.

3.2 You understand and agree that OPPO Community only provides you with Internet platform technical services, and is a neutral platform service provider. You are required to carefully identify all the information published on the OPPO Community, and be careful to make the payment or fill in personal information and other activities involving your important rights and interests. If any dispute arises, you shall resolve it with other users, third-party content providers, or service providers.

3.3 You do not need to register an account to start using OPPO Community Services. However, when you use certain functions or services of the Service (such as using post posting or follow-up comment service) and are required to register or log in with your HeyTap account or OPPO account (real identity information is required, such as real-name registration by mobile phone number), you shall also comply with the terms of such agreements as HeyTap Account User Agreement, Privacy Policy, OPPO Account Use Agreement, and OPPO Privacy Policy.

3.4 You understand and agree that in using OPPO Community Services, you shall strictly comply with the User Rules and OPPO Community Service Management Rules, if any, formulated and published by OPPO.

4. Code of Conduct

4.1 You undertake to reasonably use OPPO Community Services and to comply with relevant provisions of this Agreement, the OPPO Community Terms and Conditions, and any laws and regulations, in force in your country or region.

4.2 Prohibition against Activities

While using OPPO Community Service, you may not:

- 4.2.1 Donate, borrow, rent, transfer, or sell the OPPO Community platform; modify or destroy the OPPO Community Platform or Services;
- 4.2.2 Use OPPO Community Services to publish, transmit, spread, or store any content that endangers state security, national unity, or social stability, or any content that is insulting, defamatory, pornographic, violent, arouses uneasiness or violates any law, regulation or policy of the State, or set up website names or role names that contain any of the above contents, or publish, transmit, spread advertising information, marketing information, and junk information;
- 4.2.3 Use OPPO Community Services to infringe upon the intellectual property right, right of portrait, right of privacy, right of reputation, or other lawful rights of others;
- 4.2.4 Maliciously fabricate facts or conceal the truth to mislead or defraud others;
- 4.2.5 Conduct any act that endangers the security of the computer network, including but not limited to: using any unauthorized data or entering any unauthorized server/account; entering the public computer network or other people's computer system without permission, and deleting, modifying or increasing stored information; attempting to probe, scanning or testing the weakness of the Service or network or any other act that destroys network security; attempting to interfere with or disrupt the normal operation of the OPPO Community Services, deliberately disseminate malicious programs or viruses or any other act that destroys or disrupts the normal network information services; falsify the name or part of the name of TCP/IP packet; using the OPPO Community Services to upload any virus, Trojan horse, worm or other content that endangers the health of network;
- 4.2.6 Reverse engineer, reverse compile or disassemble the OPPO product or otherwise attempt to discover the source code or algorithms of the OPPO Community Services; modify, disable any function of the Services or create derivative works based on the Services without permission. Remove any ownership notice or labeling from the OPPO Community Services or documentation or merge other Services with the OPPO Community Services;
- 4.2.7 Commit any acts that violate the fairness of the service provided by OPPO or otherwise affect the normal order of software and applications, such as active or passive rating, partnership to cheat, use plug-ins or other cheating software, use of BUGS (aka "bugs" or "defects") to obtain improper and illegal interests, or use the Internet or other means to publicize plug-ins, cheating software, and BUGS;
- 4.2.8 Commit any other acts prohibited by laws, regulations, policies, public order, good morals, and public morality and acts infringing the legitimate rights and interests of other individuals, companies, social groups or organizations.

4.3 Information Content Specification

- 4.3.1 You may post, make comments, reply, and other information only after you complete the real-name registration and verification in accordance with the regulations.

4.3.2 OPPO is committed to maintaining civil, rational, friendly and legal follow-up comment services. While promoting the development of internet follow-up comment services, OPPO shall continuously strengthen the corresponding information security management capabilities, improve the self-discipline of internet comment contents, conscientiously perform social responsibilities, comply with national laws and regulations, respect the legitimate rights and interests of citizens and respect public order and good customs.

4.3.3 When using OPPO Community Services, you shall not violate the Cybersecurity Law of the People's Republic of China, the Administrative Measures of the People's Republic of China for the Protection of International Networking Security of Computer Information Networks, the Administrative Measures of the People's Republic of China for Internet Information Services and other relevant laws, and shall observe public order and respect social morality, the socialist system, national interests, the legitimate rights and interests of citizens, morality and ethos, authenticity of information and other requirements. You agree and undertake not to produce, reproduce, release or disseminate the following information content prohibited by laws and administrative regulations:

- A. opposing the basic principles determined by the Constitution;
- B. endangering national security and divulging state secrets;
- C. subverting state power, overthrowing the socialist system, inciting secession, and undermining national unity;
- D. harming the honor and interests of the state;
- E. advocating terrorism or extremism;
- F. advocating ethnic hatred or ethnic discrimination, or undermining ethnic solidarity;
- G. inciting regional discrimination or hatred;
- H. sabotaging state religious policies, or advocating cults or superstitions;
- I. fabricating or spreading rumors or false information, disrupting economic and social order, or undermining social stability;
- J. disseminating or disseminating violence, obscenity, pornography, gambling, homicide, or terror, or instigating others to commit crimes; infringing upon the legitimate rights and interests of minors or damaging the physical and mental health of minors; secretly taking photos or secretly recording others without their permission and infringing upon the legitimate rights of others;
- K. containing terror, violence and gore, high danger, and harmful to the physical and mental health of performers or others;
- L. endangering cyber security, or using the network to engage in activities that endanger national security, honor and interests;
- M. insulting or defaming others, or infringing upon the legitimate rights and interests of others;
- N. using violence to intimidate and threaten others to conduct human flesh search;
- O. involving the privacy, personal information or data of others;
- P. disseminating profanity, or harming the public order and good morals;
- Q. infringing upon others' legitimate rights and interests such as the right to privacy, right of reputation, right of the portrait or intellectual property rights;
- R. use comments in languages other than regular language on the Site;
- S. having nothing to do with the commented information;
- T. failing to obtain the relevant subject qualification as required by it, such as news information, etc.;
- U. publishing meaningless information, or deliberately using a combination of characters to evade technical examination;
- V. other information that violates laws, regulations, policies, public order and good morals, or that disturbs the normal operation of the OPPO Community Services, or that infringes upon the legitimate rights and interests of other users or third parties.

4.3.4 The information you publish shall not have the following improper acts, mainly as follows:

- A. Contempt: belittling or belittling OPPO Community users and the fruits of their labor;
- B. Defamation: fabricating or spreading false facts to damage the reputation of OPPO Community users;
- C. Mockery: exposing or describing OPPO Community users or their actions in a figurative, exaggerated or insulting manner, in order to provoke OPPO Community users;
- D. Provocation: provoking OPPO Community users in an unfriendly manner, with the intention of provoking them to respond to their statements, in order to deliberately create trouble;
- E. Humiliation: belittling OPPO Community users' abilities, actions, physiology or identity, in order to embarrass them;
- F. Name-Calling: negatively evaluating OPPO Community users in uncivilized language;
- G. Discrimination: targeting the users of the OPPO Community in terms of ethnicity, race, religion, sexual orientation, gender, age, geography, or physiological characteristics, etc., in a discriminatory manner;
- H. Threats: promising adverse consequences to force OPPO Community users to obey their will.

4.3.5 It is strictly prohibited to release any form of commercial advertisements using OPPO Community Services, including but not limited to:

- A. publishing advertising information with any contact information, such as part-time jobs, sales promotion, e-commerce, network entrepreneurship, and rogue software;
- B. The content includes information such as application for academic qualifications or titles with any contact information, preparation of examination questions, assignments, papers and other topics on behalf of others and sale of examination answers, etc.;
- C. Release any information with contact information such as applying for an agency with bank cards, purchase and sale of invoices, illegal lottery, illegal internet finance, etc.;
- D. Illegal information such as fraud, hacking, certificate carving, production and sale of fake certificates, charging fees and deleting posts, etc. with contact information;
- E. Release any information with contact information such as hospitals, beauty, medicine, freckle removal, beauty products, doctors, experts and cosmetic surgery.

4.4 Specifications for the Use of Information Content

Without the written permission of OPPO Community Services, you shall not, or authorize, permit or assist any third party to, conduct any of the following acts on the information content of OPPO Community Services:

- 4.4.1 Copy, read or adopt the information content of OPPO Community Services for any form of commercial use;
- 4.4.2 Edit, sort out or arrange the information content of OPPO Community Services without authorization and then display it in channels other than the source page of OPPO Community Services;
- 4.4.3 Use of improper means to cause or assist a third party to cause adverse effects such as views, guidance, transfer, hijacking, etc. on the information content of OPPO Community Services;
- 4.4.4 Other acts of illegally accessing the information content of OPPO Community Services or other acts of unfair competition.

4.5 Reporting Channels

If you encounter any violation of relevant rules, agreements, laws and regulations in the process of using OPPO Community Services, you can report the violation through the reporting button on the homepage, every post/thread or every comment.

5. Personal Information and Privacy Protection

OPPO takes your privacy seriously and tries its best to take effective measures to protect it fully. OPPO Community will take reasonable measures to protect your personal information and privacy.

For more information on the collection of personal information and privacy protection, please refer to the [OPPO Community Privacy Notice](#).

6. Third-party services

6.1 If you download, install or use any content, link or application published by other users or third parties on the OPPO Community, you shall, at your own discretion, carefully identify the content of such information and the risks of its use and carefully make payments, trade and conduct other important acts. You shall also comply with the provisions of the license agreement, user agreement or privacy policy between other users or third parties and you, and shall not violate this Agreement. Any dispute arising in connection herewith with other users or third parties shall be resolved by you, and OPPO shall not be liable therefor.

6.2 If a third party mentioned in Section 6.1 collects user information or records your behavior, you shall review the relevant agreement or warning. OPPO shall not be responsible for it and shall not be liable for any loss or risk that you may suffer as a result thereof. You shall resolve the matter with such a third party and hold OPPO harmless from any liabilities.

7. Messaging or Advertisement Push

You agree to allow OPPO to display advertising and promotional information to you in compliance with laws and regulations. Except as expressly provided by laws and regulations, your purchase or transaction as a result of such advertising or promotional information or any damage or loss suffered thereby shall be borne by you only and shall not be affected by OPPO.

8. Intellectual Property Rights

8.1 Ownership of Intellectual Property Rights

8.1.1 OPPO shall have corresponding rights in respect of intellectual property rights or other legally protected information contained in the OPPO Community Services. Except for content whose intellectual property rights are legally owned by you, other users or developers, the intellectual property rights in the entirety of the OPPO Community Services are owned by OPPO or its affiliates.

8.1.2 All design drawings and other drawings, product and service names referred to in connection with the OPPO Community Services are owned by OPPO or have been duly authorized. You may not reproduce, distribute, exhibit, translate, compile, disseminate, network disseminate, or use for any other purpose such content without the written consent of OPPO.

8.1.3 The intellectual property rights to the original information such as text, picture, video, software and performance published and uploaded by you through the OPPO Community shall belong to you (or otherwise agreed upon by a third party and you). However, you acknowledge that your publication or uploading of such information shall constitute the non-exclusive, perpetual and irrevocable grant of the right to use, reproduce and other rights to all of the intellectual property rights to such information, and you agree that OPPO may sublicense the foregoing rights.

8.2 Non-infringement Warranty

8.2.1 With respect to the information or content published or uploaded by you when you use the OPPO Community Services, you shall warrant that you are the owner of such content or have obtained prior written authorization from the relevant owner and such information or content will not infringe on the legitimate rights and interests of any third party. If a third party raises a claim or objection in connection with such information or content, OPPO has the right to, based on the actual situation of the materials submitted by the third party, make an independent judgment and take necessary measures, including deleting, blocking, disconnecting or restricting functions, and shall reserve the right to pursue legal liabilities against you. You shall be fully liable for the losses suffered by OPPO or any third party as a result thereof.

8.2.2 You have the right to file a complaint after being complained by the right holder. Otherwise, it shall be deemed that no complaint has been filed. OPPO shall have the right to make an independent judgment and you will have no objection to the result.

8.3 Notice of Rights (Infringement)

8.3.1 If you find that the contents uploaded by any third party on the OPPO Community infringe upon your intellectual property and/or other legitimate rights and interests, you may give a written notice of rights to OPPO. The notice of rights submitted shall include:

- A. Your specific information, including your name, contact information (mailing address, email address, telephone number), and copy of valid identification documents (such as passport, resident identity card, business license, etc.);
- B. The name of the allegedly infringing content and its location on the OPPO Community service (website address);
- C. Preliminary evidence to prove the infringement of the intellectual property rights and other legitimate rights and interests you are alleged to have received, including but not limited to the ownership supporting documents proving your legal rights to the content suspected of infringement/proof of your corresponding legal rights and interests, explanation of the facts suspected of infringement, judicial judgment on the establishment of the infringement, etc.;
- D. Under penalty of perjury, issue a written statement to declare that what you say in the notice is accurate and true.

8.3.2 The notice of the right shall be signed by you or your authorized person and affixed with the official seal if you are an entity. You shall be responsible for the authenticity of the notice of the right sent by you and shall assume all legal liabilities arising therefrom.

8.3.3 Upon receipt of a Claim Notice, OPPO will review such notice for formal compliance and will request further supporting information from you if such notice fails to comply with the foregoing requirements and you shall cooperate; otherwise, you shall be liable for the consequences of invalidating such notice. Any dispute and indemnity arising from this shall be handled by you and the third-party respectively and OPPO will assist you in dealing with such dispute and indemnity in accordance with applicable laws and regulations, including deleting/blocking the infringing content, disconnecting the infringing links or restricting the use of functions, if OPPO believes that the notice of right satisfies the above requirements in its sole discretion.

8.4 Counter-Notice of Right (Infringement)

8.4.1 If any content you uploaded on the OPPO Community is complained or reported to infringe upon the intellectual property right and/or other legitimate rights and interests of a third party (hereinafter referred to as the "right holder"), and you are of the opinion that the content you uploaded does not infringe upon the right of the right holder forwarded by OPPO, you may submit a written statement (i.e. the counter-notice) to OPPO to recover the content that has been deleted or the link that has been broken. Your counter-notice shall include:

- A. Your specific information, including the photocopy of your name, contact method (mailing address, e-mail, and telephone number), and valid identification documents (such as resident identity card, business license, etc.);
- B. The name and specific network address of the content or link that you request to recover;
- C. Preliminary evidentiary materials on non-infringement, including but not limited to documents proving the ownership of your legal rights to the deleted or disconnected contents or links, description of no infringement, judicial judgment documents affirming the non-existence of infringement, etc.; The counter-notice shall be signed by you or your legally authorized representative and shall be affixed with the official seal if the counter-notice is an entity. You shall be responsible for the authenticity of the counter-notice and assume all legal liabilities arising therefrom.

8.4.2 Upon receiving a counter-notice, OPPO will examine the form of the counter-notice. If the counter-notice satisfies the above requirements, the deleted contents will be immediately restored, or the disconnected link will be restored, and the counter-notice will be forwarded to the right holder. The right holder shall not delete the content or disconnect the link upon further notice to OPPO.

8.5 Submission of Notice of Claim and Counter-Notice

8.5.1 Notice of claim and counter-notice shall be submitted to OPPO by:

- A. First send the scanned copy to: globalcommunity@oppo.com
- B. And mail the written material to: NO.18 HaiBin Road, Wusha Village, Chang'an Town, DongGuan City, Guangdong Province, P.R. China.

8.5.2 You acknowledge and agree that you as the right holder and/or the provider or uploader of the Content shall accept any action of deleting or restoring the Content, disconnecting or restoring the link at the sole discretion of OPPO and that OPPO shall have no liability for such action.

9. Disclaimer of Liability

9.1 OPPO does not warrant the truthfulness, accuracy or completeness of all information obtained by you through the OPPO Community. If you conduct any act through such Information, you shall verify the authenticity at your own discretion and prudently take precautions against risks. OPPO shall not be liable for any consequences caused thereby. In using OPPO Community Service, you may come into contact with information that may cause others to feel uncomfortable or objectionable. In no event will OPPO be liable for any such information, but OPPO will promptly deal with such information after it discovers it. OPPO shall not accept any damages or liabilities, for any reason, regardless of whether such damages and liabilities are direct, indirect, incidental or special, in each case that do not occur directly with OPPO.

9.2 In view of the particularity of internet service, you understand and agree that OPPO shall not be liable for losses (including but not limited to property, gains, data or other intangible losses) suffered by you if the following circumstances:

9.2.1 OPPO Community Services cannot be operated properly due to force majeure such as typhoons, earthquakes, tsunamis, floods, blackouts, wars, terrorist attacks, etc.;

9.2.2 Suspension or delay of OPPO Community Services due to computer virus, Trojan horse, other malicious programs, hacker attack, technological adjustment or malfunction of telecommunication department and network operating company, system maintenance, etc.;

9.2.3 Suspension, termination or delay of OPPO Community Services due to change in laws and regulations, or orders or rulings of judicial authority or administrative authority;

9.2.4 You use OPPO Community Services in violation of this Agreement or relevant laws and regulations or losses caused by improper operation by you;

9.2.5 Operation by OPPO pursuant to your request or information;

9.2.6 Changes to OPPO Community Services, any temporary or permanent cessation of all or any part of the services;

9.2.7 Losses caused by your illegal use of OPPO/Heytap account or improper operation by you.

9.2.8 Statements or conduct of any third party in relation to the Services;

9.2.9 Any other matters not related to OPPO Community Service. OPPO expressly disclaims that it does not guarantee, expressly, by implication or in any form, the timeliness, security and accuracy of the Services provided by OPPO and its partners.

9.3 Notwithstanding any provision to the contrary in this Agreement, OPPO's total liability to you, for any reason or manner of action, shall never exceed the fee (if any) paid by you to OPPO for the use of OPPO Services during the Use Period.

10. Liability for Breach of Contract

10.1 If OPPO finds or receives a report or complaint from others about your violation of the provisions hereof or the laws, regulations, and relevant national provisions, OPPO has the right to delete or block the relevant information published or uploaded by you at any time without prior notice, and impose punishments on you, including but not limited to warning, restriction or prohibition of the use of part or all functions of OPPO Community, account prohibition or even cancellation, depending on the severity of the circumstance, and has the right to publicize the result. If any loss is caused to you due to the above acts, you shall bear such loss.

10.2 If your behavior causes any loss to OPPO (including but not limited to direct loss, reputation loss, and third-party penalty, claim, etc.), OPPO has the right to claim compensation. Suppose you have property interests such as margin, and virtual interests (such as refueling, points, etc.) on the relevant platforms of OPPO. In that case, OPPO shall have the right to freeze such property interests.

10.3 If you violate this Agreement and cause any dispute with any third party, all the consequences shall be borne by you and OPPO shall assist you in dealing with such disputes to the extent that it is possible under the laws.

11. OPPO Community Service Updates

11.1 In order to enhance the user experience and improve the service content, OPPO Community Services will make constant efforts to develop new services and from time to time provide you with updates to the OPPO Community Website and/or software (the updates may take the form of software replacements, modifications, feature enhancements, version upgrades, etc.).

11.2 To improve the user experience and ensure the security and functional consistency of the service, OPPO Community reserves the right to update the website and/or the software or change or limit the effect of part of the functions of the website and/or the software without any special notice to you.

11.3 Once a new version of the OPPO Community Services is released, older versions of the software may be unavailable. OPPO Community Services does not guarantee the continued availability of older versions of the OPPO Community Services and the corresponding customer services. Please feel free to check and download the latest version or log in to the latest website.

12. Governing Law and Dispute Resolution

12.1 The execution, effectiveness, interpretation and dispute resolution of this Agreement shall be governed by the laws of the People's Republic of China (the "People's Republic of China") without regard to the conflict of laws principles. If any term of this Agreement conflicts with the laws and regulations, the laws and regulations shall prevail; if any term is determined to be invalid, the validity of other terms shall not be affected.

12.2 Any dispute arising from the performance of this Agreement shall be settled through friendly consultation; if such consultation fails, either Party shall have the right to submit the dispute to the people's court in the place where OPPO is located for litigation and resolution.

12.3 You understand and agree that any dispute arising from your use of services provided by the third party or any dispute between you and any third party shall not be a dispute based on this Agreement/Contract. You undertake not to name OPPO as a third party in such a dispute. Otherwise, OPPO shall have the right to raise the defense of disqualification directly and you will not object to such defense.

13. Severability

13.1 The OPPO Community Privacy Statement, complaints or reports and other agreements, specifications, rules, announcements and statements relating to OPPO Community Services shall be an integral part of this Agreement.

13.2 If any provision of this Agreement is deemed to be invalid, non-binding, non-enforceable or determined as invalid, the other provisions will continue to be in full force and effect.

14. Information Feedback

14.1 If any information is sent to you by OPPO, it shall be deemed to have been delivered by email, mobile phone number, mailing address or other communication methods left with the OPPO account or directly through the OPPO Platform; if sent by electronic communication method, at the time you receive the information or the electronic system used by you; if sent by courier, the third day after it is sent by courier.

15. If you have any comments, suggestions or questions about the Agreement or our products or services, please feel free to contact us. Our contact information is:

E-mail address: globalcommunity@oppo.com

Courier Address: NO.18 HaiBin Road, Wusha Village, Chang'an Town, DongGuan City, Guangdong Province, P.R. China

(Effective date)

Guangdong OPPO Mobile Telecommunications Corp., Ltd

Last updated: March 23, 2023